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CONSUMER PROTECTION
DIVISION

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September 24, 2026

Via Email: consumer_protection@ag.idaho.gov

Attorney General's Office
Attn: Consumer Protection Division
P.O. Box 83720
Boise, Idaho 83720-0010

Re: Client : Minidoka Memorial Hospital
Matter : Data Security Incident

Dear Attorney General:

We are writing on behalf of Minidoka Memorial Hospital with a supplemental report regarding the security incident described in more detail below. Minidoka Memorial Hospital takes the security and privacy of the information in its control seriously and has taken steps to prevent a similar incident from occurring in the future.

This supplemental letter will serve to inform you of the nature of the security breach, the number of Idaho residents that were potentially affected, what information has been compromised, and the steps that Minidoka Memorial Hospital is taking to secure the integrity of its systems. Minidoka Memorial Hospital's investigation into the impacted individuals is ongoing. We will submit a supplemental notification once we identify the impacted Idaho residents.

1. Nature of the Security Incident

On or about April 7, 2026, Minidoka Memorial Hospital was alerted of malicious, ransomware activity within its network environment. Upon detecting the incident, Minidoka Memorial Hospital immediately began executing its established cybersecurity protocols, including proactively taking systems offline to contain the issue. Minidoka Memorial Hospital also promptly engaged industry leading outside cybersecurity experts to assist with securing the network environment and investigating the extent of unauthorized activity.

The forensic investigation determined that certain files may have been accessed without authorization. Minidoka Memorial Hospital then undertook a comprehensive review of the data potentially impacted in this incident to determine whether personal information may have been involved. The Minidoka team engaged a data mining vendor to determine the specific impacted

population of the in-scope data. After an initial review, the Minidoka Memorial Hospital team discovered that the costs for data mining this set of data would total nearly \$5,000,000. As such, the Minidoka Memorial Hospital team is opting to notify all patients contained within its EMR database and subsequently complete substitute notification for the remainder of the potentially impacted individuals.

After reviewing its EMR database, the Minidoka Memorial Hospital team determined that certain individuals were potentially impacted on August 5, 2026.

2. What Information Was Involved

Minidoka Memorial Hospital found no evidence that personal information had been specifically misused; however, it is possible that the following information was potentially compromised: first name, last name, address, Social Security number, medical or treatment information, and healthcare information.

3. Idaho Residents Notified

The total number of impacted Idaho residents is 21,931. These individuals received notification letters on September 24, 2026 describing what happened, an offering of complimentary credit monitoring, and steps they can take to best protect their personal information.

4. Steps Taken

Although Minidoka Memorial Hospital is not aware of any evidence of misuse of personal information, Minidoka Memorial Hospital will extend to the potentially impacted individual an offer for free credit monitoring and identity theft protection through CyberScout, a TransUnion company. This service will include 12 months of credit monitoring, along with a fully managed identity theft recovery service, should the need arise. Minidoka Memorial Hospital has changed passwords, strengthened password requirements, and implemented stricter multi-factor authentication requirements.

5. Contact Information

Minidoka Memorial Hospital remains dedicated to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact me at Liam.Jordan@LewisBrisbois.com or 215.253.4174 .

Very truly yours,

Lewis Brisbois Bisgaard & Smith LLP

A handwritten signature in black ink, appearing to read 'Liam Jordan', with a stylized, cursive script.

Liam Jordan, Esq.