



MOUNTAIN HOME SCHOOL DISTRICT 193

470 North 3rd East Mountain Home, Idaho 83647-1390

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MAY 06 2026

CONSUMER PROTECTION
DIVISION

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May 6, 2026

RE: Notice of Cybersecurity Incident - Instructure (Canvas)

Attorney General Labrador,

Mountain Home School District is writing to formally notify your office of a cybersecurity incident involving our hosted learning management system provider, Instructure (Canvas). This notification is being made pursuant to Idaho Code § 28-51-105. On May 2, 2026, Instructure informed us that an unauthorized third party gained access to certain user data within their Instructure cloud environment.

According to Instructure's preliminary investigation, the compromised data includes:

- User names and email addresses
- Student ID numbers
- Private messages sent within the Canvas platform

Instructure has reported that they have notified the FBI, U.S. Cybersecurity and Infrastructure Security Agency (CISA), and international law enforcement partners to investigate the scope of the incident. To prevent further unauthorized access, they have rotated security keys, revoked compromised credentials, and remediated the underlying vulnerability.

At this time, Instructure states there is no evidence that passwords, Social Security numbers, dates of birth, or financial information were involved in this breach.

The Mountain Home School District takes its responsibility as a data processor extremely seriously. We are working closely with Instructure to verify the full extent of the impact on our student and staff Personally Identifiable Information (PII). We will notify parents, guardians, and staff regarding the incident, providing them with guidance on monitoring for phishing attempts and general credential security. We are also notifying the Executive Director of the Idaho State Board of Education and the State Superintendent of Public Instruction. Our Technology Department already enforces Multi-Factor Authentication (MFA) on privileged accounts, is auditing administrative role assignments, and is following all protocols provided by the vendor.

We will continue to provide updates to your office and our stakeholders as INSTRUCTURE's (Canvas) investigation concludes and more specific information becomes available. Our priority remains the support of our families and the continued security of our district's data.

Sincerely,

Marvin Alvarado
Director of Technology
Mountain Home School District #193

"Committed to Learning Today for Tomorrow's World"