

Jennifer Johnson

From: Scott McFadden <scottmcfadden@cw.edu>
Sent: Wednesday, May 6, 2026 5:43 PM
To: Consumer Protection Mailbox
Cc: Michael Chacon; Michael Wilson
Subject: CWI cyber security incident report

RECEIVED

MAY 06 2026

CONSUMER PROTECTION
DIVISION

You don't often get email from scottmcfadden@cw.edu. [Learn why this is important](#)

Cybersecurity Incident Report

Incident Title: Instructure (Canvas) Cybersecurity Incident

Institution: College of Western Idaho (CWI)

Report Date: May 6, 2026

Incident Notification Date: May 5, 2026

Vendor: Instructure, Inc.

System Affected: Canvas Learning Management System (LMS)

On May 5th, 2026, Instructure, the vendor for the Canvas Learning Management System used by the College of Western Idaho (CWI), reported a cybersecurity incident involving unauthorized access by a criminal threat actor that resulted in the acquisition of limited data associated with CWI's account. The vendor detected the activity on April 29, revoked the attacker's access, remediated the underlying vulnerability, and implemented additional security measures, reporting no indicators of ongoing threat activity. Based on information available to date, the potentially impacted data is limited basic user details, such as name, student ID and email address, with no indication that passwords, dates of birth, government identifiers, or financial information were involved. Canvas remains operational, CWI leadership is monitoring vendor updates, and are taking the recommended actions from the vendor.

For further inquires please reach out to CWI's information technology leadership lead by Michael Chacon and Scott McFadden.

Sincerely,

Scott McFadden

Executive Director of IT Operations

Information Technology
College of Western Idaho

Nampa Campus Multipurpose Building
MS 1300, PO Box 3010

Nampa, ID 83653

Ph: 208.562.3289

scottmcfadden@cw.edu

