



An Idaho public charter school creating patriotic & educated leaders
Located in the Historic New Sweden Building 1736 S 35th W, Idaho Falls,
Idaho

Subject: Important Notice: Transcend/Canvas Cybersecurity Incident

Dear Idaho Attorney General's Office,

We are writing to inform you of a recent cybersecurity incident involving Transcend and its third-party vendor, Instructure, which hosts the Canvas platform used by our school.

On May 1, 2026, Transcend was notified that Instructure experienced a cybersecurity incident involving unauthorized access by a criminal threat actor. Instructure immediately began working with external forensic experts to investigate the incident and determine the scope of any potential impact.

The Canvas platform information that could be involved may include:

- Student names
- Student ID numbers
- Email addresses
- User messages within Canvas

At this time, there is no evidence that passwords, dates of birth, Social Security numbers, government-issued identification numbers, or financial information were impacted.

Transcend has informed us that they do not yet have confirmation that American Heritage Charter School data was specifically impacted. However, we believe it is important to proactively notify our families and staff and provide guidance on how to remain vigilant.

We will continue to monitor updates from Transcend and Instructure and will share additional information if it becomes available. Protecting student and staff information remains a top priority for American Heritage Charter School.

If you have any questions or concerns, please contact the school office. Thank you for your continued support, vigilance, and partnership.

Sincerely,

Dr. Tiffnee Hurst