

From: Don Cunningham <don@epartllc.com>
Sent: Monday, December 22, 2025 11:12 AM
To: Consumer Protection Mailbox
Cc: Marlo Rathfon
Subject: Engelmann Partners LLC - security breach

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Attorney General's office,

Greetings. My company experienced a security breach in September and October that resulted in one of our clients being sent fraudulent wire instructions and then they wired ~\$116K to a fraudulent account.

My attorney recently encouraged me to file a complaint with the Idaho state Attorney General's office. I filed a complaint with the FBI immediately when it occurred but was unaware that I should file with the AG also. Our insurance carrier engaged the services of a forensic cyber firm as well as a privacy attorney. Here is a brief summary of the events:

1. September 17, 2025 - Threat actor gained access to either the computer through a browser or to the Outlook email account of my office manager, Marlo Rathfon.
 - a. Threat actor searched her email and that of our AP/AR email, "invoices@epartllc.com" and forensics indicated that they went through approximately 800 emails
 - b. Threat actor then identified one client that was consistently wiring funds for a payments on a construction billing and then instituted some changes to the mail routing that hid the activities from us.
2. October 7, 2025:
 - a. Client was emailed their invoice
3. October 8, 2025:
 - a. Client was sent fraudulent wire instructions
 - b. Client wired funds from their Bank of America account in California to a Wells Fargo account in Miramar, Florida.
4. October 23, 2025:
 - a. We wired client a summary of funds due
 - b. Client notified us that they had wired funds already
 - c. We immediately contacted our IT provider, Pacific Office Automation, and closed accounts and contacted the insurance carrier about the cyber breach.
5. Charles River Associates was engaged to conduct forensic investigation and privacy breach investigation
6. Only 2 clients appear to have been attacked and one did not wire funds
7. POA has since instituted additional safeguards to our email system

Client has paid their bill but is still out the original \$116K. FBI has not communicated since complaint was filed. No new information from Bank of America nor Wells Fargo.

We do not have insurance that provides for restitution of damages specifically from a data or cyber breach. We are working to acquire insurance coverage to cover any future losses.

Any information or assistance that you can provide relative to this event will be appreciated. I am also willing to fill out any form or report about the cyber security breach.

Thanks, Don

Don Cunningham, Manager/Partner

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