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IDAHO TRANSPORTATION DEPARTMENT

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April 3, 2025

Andrew Nelson
Deputy Attorney General
Consumer Protection Division
Office of the Attorney General

Re: Cybersecurity Incident Update

The Idaho Transportation Department is writing to update you on the cybersecurity incident reported to your office on February 25, 2025.

We have completed an investigation of suspicious activity associated with a single email account. Upon being alerted to the activity, we immediately took steps to secure the account and began our investigation within hours of securing the account. The investigation determined that an unauthorized person may have accessed the email account between February 17, 2025, and February 19, 2025. We searched and reviewed the emails and attachments contained in the email account and determined that certain emails or attachments contained the personal information of 225 Idaho residents, including names, addresses and social security numbers. Only 5 records contained credit card or other banking information.

On April 3, 2025, we are mailing notification letters to the Idaho residents via United States First-Class mail. We are offering the residents one year of complimentary credit monitoring, fraud consultation and identity theft restoration services through Experian at no cost to them. We also have provided a telephone number the letter recipients can call with any questions.

We have taken, and will continue to take, steps to enhance the security of our email environment. Please let me know if you have any questions.

Sincerely,

David Tolman
Chief Administrative Officer
Idaho Transportation Department

