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Via Email: consumer_protection@ag.idaho.gov

Attorney General Raul Labrador
Office of the Idaho Attorney General
Consumer Protection Division
954 W. Jefferson, 2nd Floor
Boise, ID 83720

Re: Supplemental Notice of Data Security Incident

Dear Attorney General Labrador:

This notice is provided on behalf of Sage International Network of Schools (“Sage”) as a supplement to the prior notice submitted to your office on August 27, 2024 (the “Prior Notice”). In the Prior Notice, Sage reported a suspected data breach that appeared to impact Sage’s employee database platform, Skyward. After submitting the Prior Notice, Sage began working with us and a digital forensics firm to investigate the scope of the incident. Sage also reported this incident to federal law enforcement.

Although the investigation is ongoing, on October 8, 2024, Sage determined that two (2) employee email accounts were subject to a breach of the security of the system, as defined in Idaho Code § 28-51-104(2). Sage is working with legal counsel and the digital forensics firm to expeditiously complete its review of the impacted email boxes to determine what information may have been affected and to whom that information relates, so that Sage can provide proper notice to affected individuals, together with an offer of complimentary credit monitoring where appropriate. Upon completion of its investigation, Sage will submit a supplemental notice to this Office, including a sample notification letter. Sage has also notified the ITS Chief Information Security Officer and the Office of Risk Management regarding this incident and will continue to provide significant updates as the investigation progresses.

Sincerely,

/s/ Matthew H. Meade, Esq.