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February 14, 2024

Via Email: consumer_protection@ag.idaho.gov
Office of the Idaho Attorney General
Consumer Protection Division
954 W. Jefferson, 2nd Floor
Boise, ID 83720

Re: Notice of Data Security Incident

Dear Attorney General Labrador:

This notice is provided on behalf of my client, the City of Coeur D'Alene (the "City"). On Sunday, February 11, 2024, the City's endpoint detection and response tool alerted to suspicious activity on the City's computer network. The City immediately began an investigation, with the assistance of legal counsel and a nationally-recognized cyber security and digital forensics firm. Through the investigation, the City found that certain devices on its network were encrypted by malware. On Tuesday, February 13, 2024, the City discovered that this incident involved unauthorized acquisition of personal information, as defined by Idaho law. The City is currently working with legal counsel and its digital forensics firm to contain and eradicate the malware, investigate the scope of the incident, restore operations, and mitigate any resulting harm. The City notified federal law enforcement of this incident and is cooperating with the investigation.

The City is also notifying the ITS Chief Information Officer of this incident. The City will continue to investigate and will be providing written notice to the identified impacted individuals, together with an offer of complimentary credit monitoring. We will keep you informed of any significant developments as the investigation continues.

Please do not hesitate to contact me if you have any questions or concerns.

Sincerely,

Matthew H. Meade, Esq.