



November 29, 2023

Idaho Office of the Attorney General
700 W. Jefferson Street, Suite 210
P.O. Box 83720
Boise, ID 83720-0010

RE: Notification of PBI Security Incident

Dear Attorney General Labrador:

Aetna Life Insurance Company (hereinafter “Aetna”) is writing to supplement our initial notice regarding the security event involving Pension Benefits, LLC, dba PBI Research Services. In our initial notification, Aetna identified that 903 Idaho consumers were impacted. As the investigation continued, an additional 105 Idaho residents were identified, and notices were sent out to those individuals. The total number of Idaho residents impacted by this breach is 1,008.

If you need any additional information, or have any questions, please do not hesitate to contact me at: 609-313-2608 or Jeremy.Abidiwan-Lupo@cvshealth.com.

Thank you,

Jeremy Abidiwan-Lupo