



OFFICE OF THE ATTORNEY GENERAL

Raúl R. Labrador

Consumer Protection Division

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Telephone Solicitation Complaint Form

Please complete this form, print it, and mail it to the Attorney General to report telephone calls you receive from persons (including robocallers) who:

- ask you to buy or invest in goods or services
offer you a free gift or prize if you participate in a survey
continue to call you after you inform the person to stop calling
do not have your express written permission to call you (commercial robocallers only)

All fields marked with an (*) are required.

INFORMATION ABOUT YOU

Name*: Today's Date*:

Address*:

City*: State*: Zip Code*:

Telephone Number*: E-mail Address:

Is the above telephone number registered on the National Do Not Call Registry? Yes No Unsure

INFORMATION ABOUT THE CALL

Telephone Number (from Caller ID)*: Was it a robocall? Yes No

Business Name:

Business Address:

City: State: Zip Code:

Website Address:

Did the caller (check all that apply)*:

- Ask you to buy or invest in goods or services?
Offer you a free gift or prize if you participate in a survey?
Continue to call you after you informed the person to stop calling?
Not have your express written permission to call you (commercial robocallers only)?

Describe the goods or services the caller asked you to buy or invest in, or what the caller or robocaller said during the call:

I understand and acknowledge that this form is a public record under Idaho Law.

The Attorney General's Consumer Protection Division reviews all consumer complaints to determine what action is appropriate. If your complaint identifies the name and address of the caller or if we are able to identify the caller from the telephone number provided, we will forward your complaint to the caller for a response.

Please print and mail your form to:

Because illegitimate businesses and criminals are able to "spoof" the telephone number that appears on the consumer's caller ID, it is impossible for the Consumer Protection Division to identify the source of the call. However, when possible, our office works with other law enforcement offices and with telecommunication companies to track down the perpetrators of these unwanted calls and hold them accountable under state and federal telemarketing laws.

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